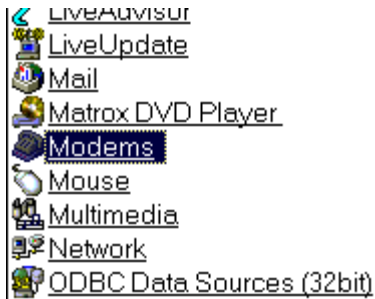


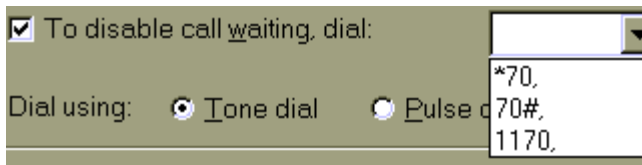


## Disable call waiting

To your modem, Call Waiting sounds like an artillery barrage going off. The modem reacts accordingly - shutting down and getting out of the way. To spare the modem the trauma and to guarantee that you will stay connected, you need to turn off Call Waiting while you are online.



To turn off Call Waiting, go to the Start Menu, Settings, and Control Panel. In the Control Panel, click on the Modems icon and then General tab.



In the General section, click on Dialling Properties and in the next window look at the box to the left of the line reading "This Location Has Call Waiting." Click on the box to put a check mark in it. Next, click on the arrow in the box to the right of "To disable it, dial." Choose one of the three codes provided; however, if your in Australia it is more than likely that #43# will do the job. Click on Apply and OK your way out to the Desktop.

